Job Title Tasting Room Host Company Painted Rock Estate Winery

Location Penticton, BC

Contact Dawn Blohm | Dawn@paintedrock.ca



## Tasting Room Host - Part Time

We are looking for an enthusiastic Host to join our team part time for a seasonal (May – September) position This person will be supporting our Tasting Room associates team, greeting guests and ensuring the wine shop is clean and well organized. The successful applicant will need to be efficient, able to multi-task, and have a great attitude.

For 2023 the tasting room will be open Thursday through Monday, 11am to 5:30pm with occasional special events in the evenings.

## Responsibilities

- Ensure indoor and outdoor areas of the facility are always tidy, organized and ready to welcome all guests
- Glass polishing, loading and unloading of dishwasher
- Assistance in packing of online wine orders
- Light cleaning of wineshop, patio, and lounge area
- Answer telephone inquiries and making reservations through our Tock reservation system
- Create a warm and welcoming environment for guests the moment they arrive in the tasting room
- Organization and management of daily reservations

## Desired Skills

- Possess a positive demeanor, great attitude, and work well in a team environment
- Must be 19 years of age, have a Serving it Right Certificate
- Clear communication skills to coordinate effectively with team members to ensure fantastic customer service
- Must have open availability to work weekends and holidays as needed
- Interest in wine an asset but not required
- Experience with Tock reservation system or enthusiasm to learn
- Must be able to meet physical needs of the position including the ability to lift 40lbs and able to stand for extended periods of time